

CUSTOMER SERVICE TEAM LEADER

The Town of East Fremantle is looking for a dynamic, responsive customer service professional to head up our front of house Customer Service Team.

Reporting to the Manager Finance and Administration your role will be to dig in and lead from within. As the Customer Service Team Leader, you will be responsible for ensuring that all initial point of contact with the Town's customers is handled efficiently and professionally. Working at the front counter, and collaborating across the organisation, you will ensure a high level of service to all stakeholders, both external and internal.

In return, the Town of East Fremantle has much to offer including professional development opportunities, free parking, generous superannuation (up to 14.5%) and monthly rostered days off. The current salary range for this position is \$75,000 to \$77,000. We are a values-based organisation, and are committed to our RITE values of Respect, Integrity, Teamwork and Empathy.

So if this sounds like you, visit our web page to obtain an information package

<https://www.eastfremantle.wa.gov.au/council/noticeboard/employment-at-the-town-of-east-fremantle.aspx>

For more information about the position contact Peter Kocian, Executive Manager Corporate Services, or Tracey Crouch, HR Coordinator on 9339 9339.

Applications must address the essential selection criteria and be submitted by close of business on Thursday, 16 June 2022.

Gary Tuffin

Chief Executive Officer